

### The Board of Directors of University Hospital

PUBLIC SESSION May 16, 2017 8:30 a.m.

Rutgers Cancer Institute of New Jersey at University Hospital 205 South Orange Avenue, Board Room B-1120 Newark, New Jersey

**Present**: Hon. Donald T. DiFrancesco, *Chair*; James M. Orsini, MD, *Vice-Chair*; David H. Brody, MD; Cecile A. Feldman, DMD, MBA; Robert L. Johnson, MD, FAAP; Robert J. Rubino, MD; Michael A. Curi, MD

**Present Via Teleconference**: Robert L. Barchi, MD, PhD; Annette Catino, MBA; Keith H. Green; Brian L. Strom, MD, MPH

**Excused:** Tanya L. Freeman, Esq.

# I. Opening

Chairman DiFrancesco opened the meeting by reading University Hospital's statement of compliance with the Open Public Meetings Act and the New Jersey Medical and Health Sciences Education Restructuring Act.

At the direction of Chairman DiFrancesco, Ms. Tammy Robinson conducted a roll call. With a quorum of members present, the meeting was called to order at 8:30 a.m.

# II. Approval of Meeting Minutes

Chairman DiFrancesco presented the minutes of the March 28, 2017 meeting of the Board of Directors for approval. Chairman DiFrancesco accepted a motion to approve the minutes. The minutes were approved unanimously.

### III. Report of the Chairman of the Board

None.

### IV. Report of the President and CEO

Mr. John Kastanis, President and CEO, introduced Annette Hastings, who joined the Hospital as the Chief Administrative Officer to manage strategic planning, performance improvement, and operational efficiencies.

In an unprecedented assault, a recent global cyber-attack using ransomware affected thousands of computer systems in over 150 countries. University Hospital IST found no vulnerable devices at the Hospital and is ensuring that the Microsoft software security patch is installed on computers Hospital-wide.

The Joint Commission arrived at University Hospital for an unannounced, four day survey followed by a one day survey of the Advanced Heart Failure program. The Hospital did well, with no significant findings regarding clinical programs or patient care. As a result of certain environmental findings, a follow up survey is anticipated with the next thirty to forty-five days.

Efforts to consolidate the Ambulatory Care Center and Doctor's Office Center practices continues with EPIC installation and logistical upgrades. The search for a Vice President of Ambulatory Services is entering its final stages.

The American Health Care Act was passed by the House on May 4, 2017, which could enact major changes to the former Affordable Care Act. Changes in the bill include a redesign of Medicaid. This could adversely affect University Hospital due to its significant volume from Medicaid reimbursement. Opposition to the bill includes the majority of New Jersey's congressional members, as well as most health care organizations in the State.

Mr. Kastanis participated as a roundtable panelist for the American Health Association's 2017 Annual Membership Meeting in Washington, DC. The discussion topic, "Leveraging Pharmacy Services to Drive Value," focused on in-house collaborative processes to deliver value to patients throughout the continuum of care.

In April, University Hospital celebrated its designation as Essex County's first Baby-Friendly Hospital. Members of the 29th District Legislative delegation, Hospital staff, and physicians participated in the festivities.

An update on renovation projects was provided. The main lobby concierge reconfiguration will improve security, check-in, and traffic flow. The reconfiguration is slated for completion in mid-July. A plan to build a Vascular and Wound Care Center offering medical and surgical clinics, as well as a clinical research program, is currently being proposed.

As part of the restructuring of the Quality Program, the Hospital continues to focus on increasing its Leapfrog score to an "A". Dr. Susan Abookire has spearheaded a new structure within the department and recently hired Joan Gleason Scott as Executive Director of Quality and Patient Safety Officer.

Overall HCAHPS scores continue to show an upward trend. University Hospital is operating within the 26th percentile/3rd quartile, which is on par with other academic medical centers. Mr. Kastanis reported that two new Patient Relations Officers would be stationed in the Emergency Department to serve as liaisons during its busiest hours. Their presence will assist in improving HCAHPS scores related to communication and staff response.

Mr. Kastanis highlighted University Hospital's constant presence in the community. The Hospital participates in various community events and with agencies such as Aspira Inc. of New Jersey, the Islamic Community Health Collaborative, and La Casa de Don Pedro.

### V. Committee Reports and Action Items

### A. Report of the Compensation Committee

Chair, Mr. Keith H. Green

None.

# B. Report of the Finance, Investment, Administration and Audit Committee

Chair, Ms. Annette Catino, MBA

Upon recommendation of the Finance, Investment, Administration and Audit ("FIAA") Committee, Ms. Catino requested that the Board accept and approve: a) the FIAA Committee Minutes of February 22, 2017; and b) the FIAA Committee Minutes of March 28, 2017. The Board accepted and approved the minutes unanimously.

Upon recommendation of the FIAA Committee, Ms. Catino requested that the Board accept and approve: a) the January 2017 Financial Statement; and b) the February 2017 Financial Statement. The Board accepted and approved the financial statements unanimously.

The FIAA Committee continues to monitor the IST separation and the plan continues to move forward with no anticipated obstacles. The data center build out continues to progress.

Ms. Catino reported that the FIAA Committee is pleased with all updates and reports provided by both Internal Audit and the Office of Ethics and Compliance. There are currently no issues that warrant action by the Board at this time.

# C. Report of the Governance, Ethics and Legal Committee

Chair, Ms. Tanya L. Freeman, Esq.

Reporting in Ms. Freeman's stead, Mr. Paul Matey, Senior Vice President and General Counsel, presented Resolution 2017-0328-47, regarding University Hospital's data center contract, which was previously approved by the Governance, Ethics and Legal ("GEL") Committee acting on behalf of the Board. Upon recommendation of the GEL Committee, Mr. Matey

requested that the Board approve and ratify the resolution. The Board approved and ratified the resolution unanimously.

### D. Report of the Medical Liaison Committee

Chair, Dr. James M. Orsini, MD

Upon recommendation of the Medical Liaison ("ML") Committee, Dr. Orsini requested that the Board accept and approve: a) the electronic vote ML Committee Minutes of March 31, 2017; and b) the electronic vote ML Committee Minutes of May 1, 2017. The Board accepted and approved the minutes unanimously.

Upon recommendation of the ML Committee, Dr. Orsini requested that the Board accept and approve the Medical Executive Committee Minutes of March 28, 2017. The Board accepted and approved the minutes unanimously.

Upon recommendation of the ML Committee, Dr. Orsini requested that the Board accept and approve the Credentials Committee Minutes of March 13, 2017. The Board accepted and approved the minutes unanimously.

Upon recommendation of the ML Committee, Dr. Orsini requested that the Board accept and approve: a) the Credentials Committee Action memo of April 25, 2017; and b) the Department of Radiology's Delineation of Radiology and Tele-radiology privileges. The Board accepted and approved the action items unanimously.

# E. Report of the Quality of Care Committee

Chair, Dr. David H. Brody, MD

Upon recommendation of the Quality of Care ("QOC") Committee, Dr. Brody requested that the Board accept and approve the QOC Committee Minutes of February 22, 2017. The Board accepted and approved the minutes unanimously.

Dr. Abookire reported on The Joint Commission ("TJC") survey conducted on May 2, 2017. She highlighted that TJC recently implemented the SAFER Matrix, which records every observation the surveyors make during the site visit. In addition, Dr. Abookire provided an overview of the 2017 Leapfrog Hospital Survey and the Quality Roadmap for improved scores that was implemented at University Hospital. A report on the ongoing restructuring of the Quality and Patient Safety Care Coordination department was also provided.

### VI. Public Comment

Chairman DiFrancesco noted that all business of the Board was completed and that there were no requests to provide public comment.

#### VIII. Executive Session

Chairman DiFrancesco accepted a motion to convene in Executive Session, and stated that the Board would convene in Executive Session to review matters falling within the attorney-client privilege and such other matters as may be discussed in executive session, in accordance with N.J.S.A. 10:4-12.

# VIII. Adjournment

There being no further business, the public meeting of the Board of Directors of University Hospital adjourned at 9:50 a.m. The next meeting of the Board is scheduled for Tuesday, June 27, 2017 at 11:00 a.m., in the Rutgers Cancer Institute of New Jersey at University Hospital located at 205 South Orange Avenue, Board Room B-1120, Newark, New Jersey.