Survey Says...



Spring 2009

We hope you enjoy these heartfelt "thank-you's" which come directly from our patients and were written about you, the staff of University Hospital, via the Press, Ganey Patient Satisfaction Surveys.

We appreciate your kindness and thank you for all you do <u>everyday</u> to help and heal our patients!

D-Green

Jane Cebedo, RN

Jane is the best!

Rita Babu, Acting NM Rita is the best!

Labor and Delivery

Barbara James, RN
Barbara was wonderful.

Dawn Hill, RN
Ms. Hill was great!

F-Green

Josephine Montgomery, NA Josephine was great!

Same Day Surgery

Jacqueline Jones, RN

Jacqueline Jones was VERY helpful and friendly.

G-Blue

Mildred McKinnon, NA

Mildred was very helpful and friendly.

Jasmine Charles, RN

Jasmine was very helpful and friendly.

Adrienne Gunther-Carson, ANM

Nurse Supervisor Adrienne Gunther-Carson was very professional.

IY2

Abdul Mangual, PCT

Abdul took extremely good care of me. He was very friendly and courteous.

IY2

Rosie Gilbuena, RN

Rosie took extremely good care of me. She was very friendly and courteous.

Susan Cubelo, RN

Susan was incredibly, overwhelmingly fabulous in the amount and level of care I received. She was in charge of the unit the night I was admitted. She was also never too busy to continually check on me throughout the night in spite of how busy she was. Susan was highly professional, deeply caring and really, really nice.

CCU

Rebecca Rue, RN

I would like to thank Rebecca for her professional services.

Alma Martin, RN

I would like to thank Ms. Martin for her professional services.

F-Yellow

Tashia Williams, RN

Ms. Williams was extremely helpful.

G-Blue

Margie Turner, NA

Margie Turner was very nice.

"The best and most beautiful things in the world cannot be seen, nor touched, but are felt in the heart."

- Helen Keller

H-Green

Evette Estwick, LPN

Evette was wonderful; she went above and beyond.

Ethel Williams, NA

Ms. Williams was wonderful.

Agnes Ramirez, RN

An excellent nurse-attentive, caring and responsive!!

H-Yellow

Evelyn Buteau, RN

Evelyn made my three-day stay very pleasant.

Ma Evangeline Anies, RN

Ma made my three-day stay very pleasant.

I-Blue

Comfort Oduro, RN

Comfort was exceptional-she was very caring and provided answers to my questions.

Lina Abad, RN

Lina was attentive, professional, and courteous - she was an absolute delight!

Irina Iofina, Tech

Irina was the best - an outstanding performer.

Dawn Bryan, NA

Ms. Bryan was the best - an outstanding performer.

Merle Tadeo, NA

Merle was the best - an outstanding performer.

E-Blue

Joy Strickland, RN

Joy Strickland is an exceptional nurse. She helped me even though she wasn't assigned directly to me.

IY1

Sandra Rivera, RN

Sandra is excellent!

Patricia Drabik, RN

Patricia is excellent!

D-Green

Josephine South, NA

Ms. South deserves to be commended for her professionalism, attentiveness, courtesy and compassion. She made my experience on D-Green a pleasure and tolerable.

Sandra Rogers, PCT

Ms. Rogers deserves to be commended for her professionalism, attentiveness, courtesy and compassion.

Float Pool

Elsa Mampilly, RN

I would like to thank Elsa Mampilly for her professional services.

Tahesha Nevius, PCT

Tahesha Nevius deserves to be commended for her professionalism, attentiveness, courtesy and compassion.

SICU

Procesa Campos, RN

I wish to commend Procesa Campos.





Please share *your* 'thank-you's"! If a member of your staff receives a positive comment on a Press, Ganey Survey, please send the comment, the complete name of the staff member, his/her title and your department name to:

Kitty Donohue - donohucm@umdnj.edu (2-2365). Please do not send comments regarding the Nursing Staff, as they are automatically sent from Nursing Administration.

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