



December 2011

We hope you enjoy these heartfelt “thank-you’s” which come directly from our patients via the Press, Ganey Patient Satisfaction Surveys.

Cheers to You!

We appreciate your kindness and thank you for all you do everyday to help and heal our patients!

Nuclear Medicine

Ali Mostafa and **Vanaja Doddakashi** were extremely patient and very attentive to my needs.

Dental Clinic

😊 **Dr. Amy Tanchyk**, 4th year resident, was excellent.

Dr. Amy Tanchyk was more than helpful and made me comfortable.

My last visit was excellent. The doctors and nurses treated me with respect and royalty - like I was a prince! **Dorothy Holmes**, dental assistant, took the time to escort me to the office so I wouldn't get lost.

Ear, Nose and Throat Clinic

Connie Vandervliet, audiologist, was excellent!

Neuro ICU

A special thanks to **Danielle Brault, RN!**

F-Blue

Remedios Layug, RN, was excellent. She was exceptional in the compassion, attention and service she provided.

F-Yellow

The following nurses were very good and highly professional: **Nisha Thekkedan, RN, Deanna Paxos, RN, Ely Mabeza, RN, Saino Varkey, RN, Melody Recio, RN, Ana Tavares, RN, Angeli Zoleta, RN** and **Nadine Couch, ADN.**

Wendy Bobcombe, RN, and the staff of F-Yellow made a scary stay bearable.

G-Blue

Right from the start, 😊 **Margie Turner, NA**, was

absolutely wonderful. She made me comfortable and took great care of me.

😊 **Olga Cabrera**, clerk, 😊 **Olga Quetant, NA**, and **Edith Ike, RN**, were kind and very helpful. All the nurses were great.

I love the entire staff of G-Blue. **Jolly Kunnath, RN**, ordered a cake for my birthday and the staff sang to me. Thank You!

A special thanks to **Geraldine Gomez, RN** and **Marva Sanchez**, technician.

I would personally like to commend **Marie Dorismond, RN, Prisca Ngcobo, NA, Olga Quetant, NA, Margie Turner, NA, Georgina Asiana, NA, Sunitha Varkey, RN** and **Brenda Williams, NA.**

😊 **Margie Turner, NA**, 😊 **Georgina Asiana, NA**, 😊 **Sunitha Varkey, RN** and 😊 **Brenda Williams, NA**, made me feel like I was number one on their list! They went out of their way to ensure I had everything I needed to make my stay a good experience. There was never a show of bad attitude, regardless of the task or request. My comfort and recovery was paramount o these ladies.

H-Green

😊 **Myrna Bangcaya, RN**, was an excellent nurse. She was very compassionate and caring.

Shirley Sainvilus, RN was tremendous and outstanding....the best there is! **Christine Estiverne, RN** and **Legeia Tomacruz, RN**, were also wonderful. My stay was ideal and I will never forget my fantastic nurses.



Staff member was cited twice or more in the same quarter.

The night nurses were very good, especially **Evette Estwick, RN**. I love **Patricia Crombie, NA**. I was very lucky to have such nice nurses.

All the **nurses** on H-Green were very good, but 😊 **Livinia Chen, RN**, was excellent!

Thank you **Marie Saint-Phar, RN, Hazel Retel, LPN** and **Rodil DeNueva, RN**.

Livinia Chen, RN and **Gloria Tandoc, RN**, were wonderful!

E-Blue

Perpetua Mekoba, RN, and **Melody Recio, RN**, were both great. They were very pleasant.

Magdalena Pascanska, RN really helped me. She is very professional and kind with patients.

H-Yellow

Jocelyn Crevecoeur, RN, was the best nurse I have had in my life. I felt blessed to have her. She is terrific. Absolutely lovely!

All the nurses were excellent, but **Elizabeth Dordunu, NA**, was great!

Eliana Maurice, RN was a very good nurse.

Thank you, **Billie Johnson, NA**.

ED

Monica Lopez, RN, did a superb job in the ED. She checked on me very frequently and made sure that I was comfortable and was able to sleep.

PACU

Yesenia Cruz, RN, was very attentive.

I-Yellow 1

I would like to thank **Joseph McNamara, RN** for doing an outstanding job in caring for my husband.

Recovery Holding

Carol Dixon, RN, went above and beyond for me. I give her a 10!

Food and Nutrition

The meals and food service were very good, definitely better than I expected from a hospital. The young ladies who delivered the food were the best, especially **Aricka Harriss**.

Food and Nutrition Ambassador **Kay DeVertuil** was very pleasant. All the meals were the best.

Many thanks to everyone, especially **Marilyn Hunter**.

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The UNIVERSITY HOSPITAL
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