

Cheers to You!



Fall 2010

We hope you enjoy these heartfelt “thank-you’s” which come directly from our patients via the Press, Ganey Patient Satisfaction Surveys.

We appreciate your kindness and thank you for all you do everyday to help and heal our patients!

Patient Advocacy

This is a fantastic department. **Daniel Vargas** and the other staff members give real, solid answers to questions. They do a good job and earn their pay!

H-Yellow

Rita Babu, NM, Evelyn Buteau, RN, and Sandra Rogers, PCT, performed “very good” and beyond.



Evelyn Buteau, RN, was excellent. She was warm and caring and educated me on my condition and related health matters.

G-Blue - Neuro ICU

Nina Antonio, clerk, was always helpful.

Mara Tadifa, RN, was absolutely outrageous. She took care of me 100% from her heart.

H-Green

George Sisnero, RN, was superior.

Livinia Chen, RN, was great.

Sylvia Beauchamp, NA, was spectacular.

G-Blue

Margie Turner, NA, always did an excellent job.



Wilson Nwaejiaku, NA, was especially nice.

Wilson Nwaejiaku, NA, is a very good patient advocate.

Wilson Nwaejiaku, NA, was especially comforting while I was dealing with this disturbing exacerbation of my illness. He has a very calming, spiritual demeanor.

Olga Quetant, NA, was very pleasant.

Comfort Oduro, RN, was quite uplifting.



Staff member was cited twice or more in the same quarter.

Joy Trangone, RN, was a most outstanding nurse. She truly cared about me and all my problems.

Wendy Bobcombe, RN, was exceptional.

I Yellow 2

Alma Abad, RN, was great.

Christina Torres, RN, gave me excellent care.

Rhodora Gaverza, RN, gave me top-notch care.

E-Blue

Jamie Fronheiser, RN, was very nice and treated us well.

F-Blue

Leila Alcorido, RN and Cheryl Virgo, NA, took such good care of my loved one. Thank you so much.

Cathy Saporito, RN, was fantastic.

Cynthia Diggs, NA, was wonderful.

PICU

Monica Valencia, RN, did a super job.

Lou-Ann Ariante, RN, was an outstanding nurse.

Float Pool

Lori Ruggieri, RN, and Mabel Gantuah, NA, did a superior job.

Araceli Fernandez, RN, was fantastic.

I-Blue

Ceyon Drakes, RN, was terrific.

Meena Sahu, RN, was just perfect.

G-Blue

Yvonne Campell, RN, is worth mentioning.

Soji Samsom, RN, was terrific.

Vena Jupiter, RN, was remarkable.

Labor and Delivery

Michelle Powe, RN, really helped me. It amazes me how much a nurse can affect you.

F-Green

Selinamma Abraham, RN, was awesome.

Priscilla Villasin, RN, was fantastic.

E-Yellow

Fe Vinoya, RN and **Marites Linaac, RN**, were very accommodating. They comforted my sister while I was in critical condition.

Aleyamma George, RN, was a truly dedicated staff member.

Emergency Department

Cynthia Tholis, RN, gave me extremely special care.

Tammy Lewandoski, RN, was very nice and concerned for me.

Linda Geremia, RN, was excellent.

Renee Rainey, RN, from Fast Track was very helpful and pleasant.

Sonia Gonzales, RN, Lola Kirlew, MHT, Okeshia Dupree, RN and **Emmah Mensha, RN**, were the BEST!

Excellent care was provided from **Ben Quidamgen, RN, Judy Walker, ANM**, and **Ayyash Hasen, APN**. Thank you so much.

Amy Betolotti, RN, is an angel. She gave my family a ride to the airport to get back home. She was off duty and would not accept money. She is truly wonderful!

Alicia Aleman, RN, who was around me the most, was excellent in every way.

ENT Clinic

I had a very pleasant experience with **Connie Vandervliet, audiologist**. She was knowledgeable and very nice.

Hematology/Oncology Clinic

Margarette Bryan, MD, and **Marie Cunha, RN**, showed showed great **caring** and **concern**.

OB/GYN Clinic

Karen Houck, MD, and **Kathy Hendricks, APN**, were a very big help.

Nivia Rowe, APN, was very thorough and informative. She was a refreshing surprise.

Irma Rosado, receptionist, Sonia Ortiz, medical services assistant, and **Sandy Williams, supervisor**, are all phenomenal! They were extremely caring, pleasant, helpful and friendly...true caregivers!

Ophthalmology Clinic

David Chu, MD, his nurse, and his staff are very professional and compassionate.

Uche Nwaro, administrative director, and his staff are doing an excellent job in maintaining patient care.

Orthopaedic Clinic

Roger L. Stein, manager, is caring and kind. He makes a person feel positive about University Hospital.

Todd Stitik, MD and his staff were extremely thorough! Their level of professionalism was impressive.

John Capo, MD, Peter Yonclas, MD and **Patricia Walling, APN**, were excellent and never hurried me.

Occupational Therapy Clinic

Mirian Vazquez, receptionist, is professional and courteous.

Physical Therapy Clinic

The following physical therapists were excellent: **Jen Yuchi, Nicole Paschal, Vishnu Potluri, Joe Gural, Iris Hernandez** and **George Gabriel**.

If a member of your staff receives a positive comment on a Press, Ganey Survey, please send the comment, the staff member's name, title and department to: Kitty Donohue - donohucm@umdnj.edu (2-2365).

Cheers to You is published quarterly by the Department of Marketing and Media Relations.