



August 2011

We hope you enjoy these heartfelt “thank-you’s” which come directly from our patients via the Press, Ganey Patient Satisfaction Surveys.

We appreciate your kindness and thank you for all you do everyday to help and heal our patients!

Cheers to You!

F-Blue

The nursing staff was very helpful and took good care of me. Special thanks to **Leila Alcordo, RN**, **Susan Thomas, RN** and **Cathy Saporito, RN**.

Laly Kunnirickal, RN and **Eveline Munoz, RN**, were very good with my daughter and I thank them for their compassion and understanding.

F-Green

Annie Webb, RN, was very nice and respectful. She came in my room every morning with a smile on her face and that made me feel very happy!

All the nurses were friendly and very nice, especially, **Evelyn Inocencio, RN** and **Priscilla Villasin, RN**.

Float Pool/ICU

Roseline Ibuakah, PCT, was great! She helped me so much.

F-Yellow

These two nursing assistants were the best - **Vicky Floyd, NA** and **Marie Phillips, NA**.

These individuals were all excellent: **Leela Anujan, RN**, **Irene Okoye, NA**, **Yvonne Jones, NA**, and **Zikima Valentine, NA**.

F-Yellow- PICU

I appreciate and like my nurse, **Ana Tavares, RN**.

G-Blue

Jean Claude Pierre, RN, took his time to make sure that I understood what was going on and also made sure that I was comfortable and not in pain.

The following nurses are a credit to your institution: **Rosario Garcia, RN**, **Theresa Sison, RN**, and **Jolly Kuwnath, RN**.

H-Green

I was a patient for one day. My nurse, **Celestine Ike, RN**, was excellent!

The nurses on H-Green were very friendly, especially **Marie Saint Phar, RN**.

Special thanks to **George Sisnero, RN** and **Livinia Chen, RN**. They treated me very well and I appreciate their care for me.



Livinia Chen, RN, was an excellent nurse. I'd also like to extend a very special thank you to **Myrna Bangcaya, RN** and **Angela Herbert, NA**.

H-Yellow

Jocelyn Crevecoeur, RN, is an excellent human being and nurse!

Shairon Scott, NA, was excellent!

H-Yellow - PCU

JoAnne Bruno, RN, was very nice. She made me very comfortable.

I-Blue

All the nurses were great. A special thanks to **Meena Sahu, RN**, **Thelma Mapa, NA** and **Luz Correa, NA**.

Mery Woodkotch, RN, was very kind to me.

NICU

Danielle Brault, RN, was very nice and the best nurse I have EVER had. She was genuinely concerned...and this was her first day!



Staff member was cited twice or more in the same quarter.

Please....

TOOT *YOUR* HORN!!!

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