



Name This Newsletter!

Dramatically Improving patient safety, efficiency and communication through state-of-the-art electronic access

November 2012

Moving Forward With the EHR!

In 2001, Epic was installed at University Hospital, as a repository for laboratory and radiology results, and transcribed reports. This eliminated our reliance on paper results and reports which had to be physically filed into record binders on the patient care units. Since then, we've taken many more steps towards the implementation of a complete Electronic Health Record or "EHR."

The *electronic health record* is a record of health-related information on an individual that is created, managed, and reviewed by authorized health care clinicians and staff. The EHR means safer, faster care and more convenience for patients.

Although UH will continue to use the paper chart for now, after the "go live" on January 27, 2013, all doctor's orders will be entered directly into Epic and there will be **NO MORE PAPER ORDER FORMS.**

EHR Fast Facts

- Every provider can have the same, accurate and up-to-date information about a patient. Better availability of patient information can reduce medical errors and unnecessary tests
- The EHR will automatically cross-check medications against other prescribed drugs, allergies, diagnoses and lab results, and suggest possible changes in treatment.
- The American Recovery and Reinvestment Act of 2009 authorizes the Centers for Medicare and Medicaid Services to provide incentive payments to hospitals who implement, "meaningful use" of the EHR.
- In a nutshell, **this is great news for UH** because it means once the EHR is in place, we will be eligible for incentive dollars from Medicare and Medicaid.

Wired for Patient Care

The transformation from paper medical records to electronic health records will take place in several, carefully planned out phases and will be comprised of many components. Let's review the one that will begin in January - CPOM!



Computerized Provider Order Management...CPOM

"CPOM" stands for *Computerized Provider Order Management*. It is part of the Epic electronic health records system which allows providers (e.g. physicians) to enter medical orders at the computer.

Also known as CPOE ("E" stands for "Entry"), UH has chosen the more inclusive "CPOM" – because it's not just about entering orders, it's about *managing* them.

Advantages of CPOM - They're all good!

- Improves patient safety, efficiency and communication. CPOM reduces errors. No more illegible hand-writing issues to resolve.
- Ability to have remote access to orders – and being able to view the status of those orders.
- Several providers, including nurses and therapists, can view the status at the same time.
- Helps us stay current with easy-to-integrate, up-to-date, best practices.

Patients *also* love the [EHR](#) because they can...

- Enjoy a more streamlined, efficient and less stressful discharge process.
- Manage their medications, doctor's appointments, medical references and medical history records –faster, easier and in a logical format.



About The Newsletter and The Contest...

The purpose of this newsletter is to update the staff on matters related to our voyage into the world of the electronic health record. It will also provide us with helpful hints and be a tool for sharing your “Ah-Ha” moments. *Most importantly, it will chronicle our evolution into a fully electronic, fully functional healthcare environment.*

To add more excitement to this historic event, we're throwing a “[Name the Newsletter](#)” contest. If you can create an original name for the newsletter, then please let us know! Submit your entry to **Donna Grotheer** at grothedm@umdnj.edu or by phone at 2-5433 by **December 31, 2012**. The winner will be featured in the next issue of this newsletter and win a gift card to the Garden Cafe.

Meet Your CPOM Newsletter Steering Committee

Adoreli Abano	Donna Grotheer
Jocelyn Basa	Marthe Leveille
Danielle Brault	Meenakshi Gupta
Donald DeBlock	Drucilla Moyer
Kitty Donohue	Christiana Ndumele
Anne Egan	Stacie Newton

For more information or questions: Contact your manager, director, inter-departmental super-user, or Dr. Suzanne Atkin (X2-0441), Dr. Michael Curi (X2-6295) or Donna Grotheer (X2-5433)

Calling All Doctors, APNs, PAs, CRNAs!



An important message from Suzanne Atkin, MD, Chief Medical Officer

Epic order-entry is coming soon and training sessions are being scheduled. You will be required to enter ALL orders for in-patient care and all UH procedural areas (L&D, cath lab, MSP, radiology, OR, SDS, etc., except intra-op anesthesia orders) into Epic, starting with go-live on [January 27, 2013](#). **To do this, you must be trained!**

You must enroll in an E-learning course, which is a pre-requisite for 2 mandatory classroom training sessions. Training sessions are in 4-hour blocks and all providers must take 2 sessions each. Sessions are scheduled for mornings, afternoons, evenings and weekends. You will need to block the four-hour sessions so that you are not called out for other responsibilities or you may not receive credit.

If you are an “advanced Epic user” in the UH clinics or at another institution, there will be sessions geared to you, and if you are a beginner, there will be beginner Epic sessions for you.

FYI: Look for sessions geared to surgeons and to non-surgeons also. **Please consult with your department administrator, your program director, or Chair for information on scheduling your training. THIS IS MANDATORY!**