

## **Course Schedule for University Hospital – Fall 2016**

(Chronological Order)

**UH Management Development Classes for September thru December 2016** 

| on Management Development Classes for September that December 2010 |  |             |                   |  |
|--|--|-------------|-------------------|--|
| Dates  | Course   | Course Code | Time              |  |
| 10/13, 10/20,  | Managing @ UH (3 days)                             | UHM255      | 9:00 AM – 4:00 PM |  |
| & 10/27  | (Mandatory for new management staff)               |             |                   |  |
|  |  |             |                   |  |
| 11/1, 11/3,  | Frontline Supervision (4 days)                     | UHM265      | 9:00 AM – 4:00 PM |  |
| 11/8, & 11/10  | (Mandatory for those new to supervision)           |             |                   |  |
|  |  |             |                   |  |
|  | Manager as Leader Series:                          |             |                   |  |
| 9/29   | <ul> <li>Setting Expectations</li> </ul>           | UHM315      | 9:00 AM – 1:00 PM |  |
| 11/15  | <ul> <li>Coaching for Peak Performance</li> </ul>  | UHM317      | 9:00 AM – 1:00 PM |  |
| 12/8   | <ul> <li>Strategies for Addressing Poor</li> </ul> | UHM335      | 9:00 AM – 4:00 PM |  |
|  | Performance  |             |                   |  |
| 12/16  | <ul> <li>UH Performance Appraisal Tools</li> </ul> | UHM210      | 9:00 AM - 1:00 PM |  |
|  | Skills Partnership Grant (New Course)              |             |                   |  |
| 11/2   | Managing Change to Improve HCAHPS                  | UHMG05      | 9:00 AM – 4:00 PM |  |
| 11/7   | Managing Change to Improve HCAHPS                  | UHMG05      | 9:00 AM – 4:00 PM |  |
| 11/16  | Managing Change to Improve HCAHPS                  | UHMG05      | 9:00 AM – 4:00 PM |  |
| 11/30  | Managing Change to Improve HCAHPS                  | UHMG05      | 9:00 AM – 4:00 PM |  |
| 12/7   | Managing Change to Improve HCAHPS                  | UHMG05      | 9:00 AM – 4:00 PM |  |
| 9/22 & 9/23  | Learning to Lead (2 days)                          | UHP109      | 9:00 AM – 4:00 PM |  |

**UH Professional Development Classes for September thru December 2016** 

| Dates | Course                                  | Course Code | Time               |
|-------|---|-------------|--------------------|
|       | Skills Partnership Grant (New Course)   |             |                    |
| 9/14  | Behavioral and Therapeutic Responses in | UHPG04      | 9:00 AM - 4:00 PM  |
|       | Healthcare                              |             |                    |
| 10/12 | Behavioral and Therapeutic Responses in | UHPG04      | 9:00 AM – 4:00 PM  |
|       | Healthcare                              |             |                    |
| 10/19 | Behavioral and Therapeutic Responses in | UHPG04      | 9:00 AM – 4:00 PM  |
|       | Healthcare                              |             |                    |
| 10/25 | Behavioral and Therapeutic Responses in | UHPG04      | 9:00 AM – 4:00 PM  |
|       | Healthcare                              |             |                    |
| 10/07 | Intro to Emotional Intelligence         | UHP575      | 9:00 AM - 01:00 PM |
| 10/14 | Professional Credibility                | UHP850      | 9:00 AM – 01:00 PM |
| 12/9  | Professional Credibility                | UHP850      | 9:00 AM – 01:00 PM |
| 10/18 | How Should I Handle This? (New Course)  | UHP201      | 9:00 AM – 01:00 PM |
| 12/1  | How Should I Handle This? (New Course)  | UHP201      | 9:00 AM – 01:00 PM |
| 10/21 | Listening to Comprehend                 | UHP460      | 9:00 AM - 1:00 PM  |
| 11/18 | Resolving Conflict                      | UHP475      | 9:00 AM - 4:00 PM  |
| 11/29 | Cultural Competency                     | UHP102      | 9:00 AM - 12:00 PM |
| 12/15 | Stress Management                       | UHP700      | 9:00 AM - 4:00 PM  |

## **Microsoft Office Classes for September 2016**

| Dates | Course       | Code   | Time              |
|-------|--------------|--------|-------------------|
| 09/09 | Excel 2      | UHC125 | 9:00 AM – 4:00 PM |
| 09/16 | Excel 3      | UHC127 | 9:00 AM – 4:00 PM |
| 09/28 | PowerPoint I | UHC130 | 9:00 AM – 4:00 PM |
| 09/30 | PowerPoint 2 | UHC135 | 9:00 AM – 1:00 PM |