



## **We want to hear from you.**

At University Hospital we want our staff to know that they work in a professional, healing environment that promotes the highest quality of care and patient safety. If you feel we have not met this goal please immediately contact your supervisor, manager, and/or department director. You should also notify the Patient Safety Office (ext. 1530, ext. 6373) and enter your patient safety concerns into Safety Intelligence. It is the goal of University Hospital to provide the best care to every patient every day and your obligation to identify problems in your area and report them to management as soon as possible so the problems can be rectified in a timely manner.

In the event that you feel that your concerns about the quality of patient care or other patient safety issues have not been addressed satisfactorily you may also contact the agencies listed below. University Hospital will not take retaliatory action against employees for reporting quality of care or patient safety concerns to the NJ Department of Health or The Joint Commission.

### **New Jersey Department of Health**

Acute Care Assessment and Survey  
P.O. Box 358  
Trenton, New Jersey 08625-0358  
Telephone: 609-292-9900  
Toll Free Hotline: 1-800-792-9770

### **New Jersey Department of Health**

Patient Safety Reporting System  
Anonymous Voluntary Reporting System: <http://nj.gov/health/ps/>

### **The Joint Commission**

Division of Accreditation and Operation  
Office of Quality Monitoring  
One Renaissance Boulevard  
Oakbrook Terrace, IL 60181  
Telephone: 1-800-994-6610  
Fax: 630-792-5636  
Email: [complaint@jointcommission.org](mailto:complaint@jointcommission.org)

**Thank you for continuing to help improve the quality of care at University Hospital.**